

mason

I N F O T E C H



Business Priorities for 2026

What are 3-5 business outcomes IT needs to support?

- 1.
- 2.
- 3.
- 4.
- 5.

Choose your focus areas

Area	Current reality (today)	2026 goal (simple, measurable)	Priority (H/M/L)
Modern workplace & M365	e.g. Basic Teams & email only	e.g. Standardised use of Teams/SharePoint, Copilot piloted	<input type="checkbox"/> H <input type="checkbox"/> M <input type="checkbox"/> L
Cybersecurity & compliance	e.g. MFA partly rolled out, ad-hoc training	e.g. Cyber Essentials certified, regular training	<input type="checkbox"/> H <input type="checkbox"/> M <input type="checkbox"/> L
Connectivity & networking	e.g. Occasional drops, slow VPN/remote access	e.g. Resilient, monitored, remote-friendly	<input type="checkbox"/> H <input type="checkbox"/> M <input type="checkbox"/> L
Cloud & infrastructure	e.g. Mix of old servers and cloud services	e.g. Clear plan (on-prem, cloud or hybrid)	<input type="checkbox"/> H <input type="checkbox"/> M <input type="checkbox"/> L
Support & service	e.g. Reactive, slow, unclear ownership	e.g. Proactive, measurable SLAs, clear ownership	<input type="checkbox"/> H <input type="checkbox"/> M <input type="checkbox"/> L

List the internal business IT owner and how you'll track progress.

Metric / KPI example	Target 2026	How often reviewed?
% of staff covered by modern, supported kit	_____ %	<input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly
Mean time to resolve critical IT issues	_____ hrs	<input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly
Cyber basics in place (MFA, backups, training)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly